



CENTRE FOR
CYBERSECURITY
BELGIUM



● Reporting Your Cyber Incident All You Need to Know

Cyber Tips Webinar – 18 February 2025

● Intro

- Survey results
- Topic of today: **Reporting Your Cyber Incident**
- Topic of the next Cybertips Webinar (3 Apr): **Ransomware**
- Poll
- Q&A
- Expert: **Arnout Vanbrabant**, CTI Support Analyst at the CCB/CyTRIS Contact Centre

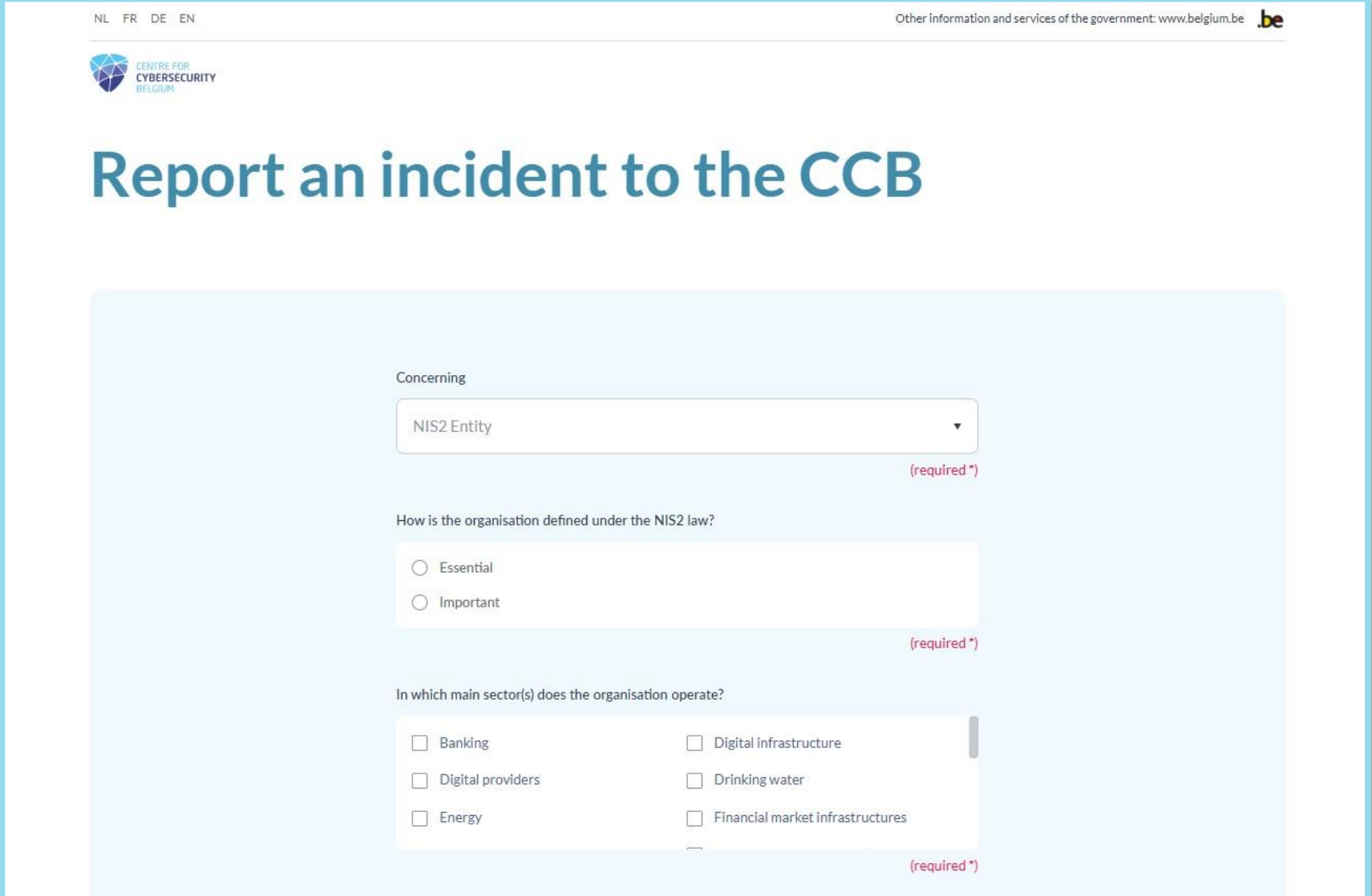
●— What should you report initially?

- The **type** of cyber **incident** that is taking place
- The **Impact** on daily operations and/or customers
- The **point of contact** within your organization, who is working on the case
- Do you **request help** from the CCB?



● How to report a cyber incident?

- **Incident Report Form:**
<https://notif.safeonweb.be>
 - The preferred method
 - Obligatory for NIS2 organizations
- **Via E-mail:**
Incident@ccb.belgium.be
- **Via phone:** +32 (0)2 501 05 60



The screenshot shows the 'Report an incident to the CCB' web form. At the top, there are language options (NL, FR, DE, EN) and a link to 'Other information and services of the government: www.belgium.be .be'. The CCB logo is also present. The main heading is 'Report an incident to the CCB'. The form contains three sections:

- Concerning:** A dropdown menu with 'NIS2 Entity' selected. A '(required *)' label is to the right.
- How is the organisation defined under the NIS2 law?:** Radio buttons for 'Essential' and 'Important'. A '(required *)' label is to the right.
- In which main sector(s) does the organisation operate?:** A list of checkboxes: Banking, Digital providers, Energy, Digital infrastructure, Drinking water, and Financial market infrastructures. A '(required *)' label is to the right.

● Handy resources, available for all

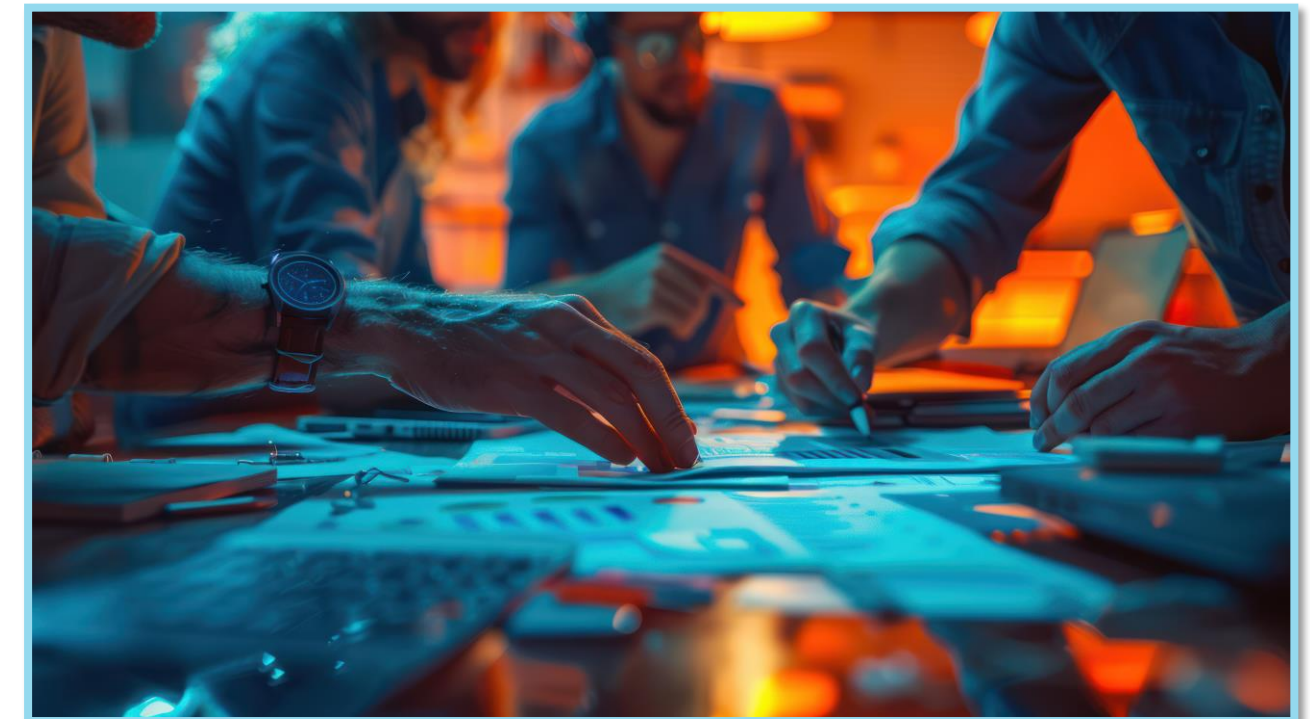
- The Cybersecurity **Incident Management** Guide
- **CyberFundamentals** Framework. Get that CyFun label!
- **Safeonweb@work**
- **NIS2 Notification** Guide



The image displays a collage of digital resources. At the top right is the cover of the 'CYBER SECURITY INCIDENT MANAGEMENT GUIDE', featuring a red and white design with abstract geometric shapes. Below it is a screenshot of the Safeonweb@work website. The website header includes the logo, navigation links (Tools & Resources, Support, About us, Contact), and a 'Register my organisation' button. A dark banner below the header reads 'NIS2, Are you on scope? Belgium's new cybersecurity law enters into force. Check it out now.' with a 'Learn more' button. The main content area features a video player with the text 'A FREE SERVICE FOR BELGIAN COMPANIES AND ORGANISATIONS' and 'Make Belgium one of the least cyber-vulnerable countries in Europe together'. Below this is a section for the 'CyberFundamentals Framework' with a 'Learn more' button and an illustration of office supplies. To the right of the website screenshot are three CyFun certification labels: 'CyFun BASIC Verified' (gold), 'CyFun IMPORTANT Verified' (silver), and 'CyFun ESSENTIAL Certified' (yellow).

5 Key Takeaways To Remember

- 1) Use the **Incident Reporting Form** when informing us of an incident
- 2) Just **report what you have** & give us the correct current **contact information**
- 3) Don't only report to the CCB. **Report to all other relevant authorities**
- 4) Keep a copy of your **Incident Response Plan** offline & rehearse it
- 5) Are you part of a **NIS2** organization, and experiencing a cyber incident? Set **reminders for reporting.**



● NIS2 Reporting deadlines

- For NIS2 organizations experiencing a cyber incident, reports need to follow a timeline:
 - **Within 24 hours:** An early warning.
 - **Within 72 hours:** A detailed notification.
 - **Within one month:** A final report (or progress update if unresolved).
- More details in the **NIS2 notification guide**, which can be found in the Resources.



● Upcoming Webinars

Webinar: 'NIS2 registration: All you need to know!'

- 27 February
- 6 March

Cyber Tips Webinar: Ransomware

- 3 April

2025 EU MITRE ATT&CK Community Workshop (Hybrid)

- 15 May



●— What would you like to learn about?

Make yourself heard!

Give us your feedback and ideas:

- In the **chat**
- Via email at
info@ccb.belgium.be



● Did you know...

...that we have interesting
vacancies?

Scan the QR code and discover
our job offers for you.



Resources (1)

- **Incident Report Form:** <https://notif.safeonweb.be/>
- **E-mail address** for incident notification:
Incident@ccb.belgium.be
- **E-mail address** from which you might receive alerts: intelligence@ccb.belgium.be
- **Phone** number of CCB: **+32 (0)2 501 05 60**
- **NIS2 Notification guide:**
<https://ccb.belgium.be/sites/default/files/nis2/NIS2%20Notification%20guide%2010-2024%20v1.2%20-%20EN.pdf>



Resources (2)

- **Cybersecurity incident management guide**
 - EN: <https://ccb.belgium.be/sites/default/files/cybersecurity-incident-management-guide-EN.pdf>
 - FR: <https://ccb.belgium.be/sites/default/files/cybersecurity-incident-management-guide-FR.pdf>
 - NL: <https://ccb.belgium.be/sites/default/files/cybersecurity-incident-management-guide-NL.pdf>
- **Safeonweb@work:** <https://atwork.safeonweb.be/>
 - **Cyberattacks: what to do?** Article on Safeonweb@work: <https://atwork.safeonweb.be/tools-resources/cyber-attacks-what-do>
- **Cyberfundamentals** framework. Reduce risk of cyberattacks: <https://atwork.safeonweb.be/tools-resources/cyberfundamentals-framework>
- **Data Protection Authority** (in case of PII data leak during cyber incident): <https://www.dataprotectionauthority.be/professional>



Questions?

Ask away in the Q&A section!

Further questions can be sent to
info@ccb.belgium.be



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